Taxi Alternative Through Smart Phone App, Hampton Roads

Age Requirements

18 and over

Available 24/7

Yes

Intake Process

Please download the app to reserve a ride. Can reserve a ride in as little as 15 minutes in some areas, depending on driver availability.

Report Problems

Other

Uber

https://www.uber.com/

https://www.uber.com/global/en/cities/virginia-beach/

1455 Market Street

94103 CA

United States

Fee Structure

Fee Range

Payment Method(s)

Credit / Debit

Languages Spoken

English

Uber is a taxi alternative. Uber users in Blacksburg, Charlottesville, Harrisonburg, Hampton Roads, Roanoke, Richmond and Washington DC can request and pay for rides through an app on their smartphones, using iPhone, Android, or BlackBerry apps. A map on their phone screen shows the exact location of Uber cars and how long it will take for a driver to pick them up. Drivers use their own cars to transport people.

Riders can use Uber 24 hours a day. Riders open the app when they are ready to ride and Uber connects them to a driver nearby. No reservations are required with

Uber and there is no dispatcher to call. When heading to the airport and wanting to ensure a timely pickup, Riders should open the app 10 to 15 minutes before they normally would. This practice will helps riders know the current Estimated Time of Arrivals (ETAs) in your city. Riders track the driver's progress to their location. Riders can be notified when the driver arrives, so they can wait comfortably indoors.

Uber drivers are independent contractors. A rigorous screening process is done for each driver.

Visit the [Help Center](#) for more information or [www.uber.com/cities](#) to find out the offerings in your city.

Service Area(s)
Accomack County

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Charles City County

,

Chesapeake City

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Franklin City

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Gloucester County

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Greensville County

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Hampton City

,

Isle of Wight County

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James City County

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Newport News City

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Norfolk City

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Northampton County

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Poquoson City

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Portsmouth City

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Prince George County

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Southampton County

,

Surry County

,

Sussex County

,

Virginia Beach City

,

Williamsburg City

,

York County