

# Mobility Services Scheduling and Administration

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves residents with a disability, aged 60 or older. or living in a low-income household.

Intake Contact Email

[mobilityservices@Chesterfield.gov](mailto:mobilityservices@Chesterfield.gov)

Intake Process

Visit the website for information and complete the registration form. Call to receive a registration form by mail. You will need to provide proof of disability or age. You will receive a Mobility Services identification card once you register. Rides must be scheduled by telephone, not using mobile or online apps. After you have received your Mobility Services card, rides may be scheduled with Roundtrip at (804) 277-4866 or UZURV at (804) 655-0255.

Intake Contact Telephone

(804) 706-2796

Provider Refer

Yes

Report Problems

Call the Agency

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Send an Email

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Send a Letter

Residency Requirements

Serves residents of Chesterfield County.

Self Refer

Yes

Chesterfield County, Community Engagement and Resources, Mobility Services

<https://www.chesterfield.gov/mobilityservices>

<https://www.chesterfield.gov/facebook>

<https://www.chesterfield.gov/twitter>

Main

(804) 706-2796

Chesterfield County Community Development Building

9800 Government Center Parkway

23832 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Visit the website's Mobility Services Riders Guide for information about ride service hours.

Fee Structure

Fixed Fee

Payment Method(s)

Private Pay

Languages Spoken

English

Mobility Services focuses on improving existing transportation options and coordinating a community-wide transportation service network comprised of transportation providers to meet our community needs. Persons in need may include older adults, people with disabilities, and low-income individuals without personal vehicles.

Mobility Services serves Chesterfield County residents who must register in order to access transportation. Registration is free, quick, and easy - you can [register online](#) or call to request a registration form by mail. Please check out the [Mobility Services Rider's Guide](#) on the website for complete information.

Mobility Services is dedicated to serving your needs. If there is a specific problem that needs our attention, please tell us by filing a complaint by phone, email, or traditional mail. Mobility Services staff will review and investigate each complaint filed.

Service Area(s)

Chesterfield County

Email

[mobilityservices@Chesterfield.gov](mailto:mobilityservices@Chesterfield.gov)