

## Medical Transportation

Age Requirements

60+

Available 24/7

No

Other Eligibility Criteria

60 years and older

Intake Process

THIS PROGRAM IS UNABLE TO ACCEPT NEW CLIENTS AT THIS TIME. You must have a completed client application on file to schedule a ride. All appointments must be scheduled between 9:00 AM and 3:30 PM. The office will notify you when they have found a driver and the driver will call you to make further arrangements. Rides must be scheduled one week (seven calendar days) in advance.

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Volunteers currently serve zip codes 23059, 23060, 23219, 23220, 23221, 23225, 23226, 23227, 23228, 23229, 23230, 23233, 23235, 23236, 23238 or 23294.

Self Refer

Yes

Shepherd's Center of Richmond

<http://www.tscor.org/>

<https://tscor.org/services-for-seniors-richmond-va/>

<https://www.facebook.com/ShepCenterRVA/>

Main

(804) 355-7282

3111 Northside Ave Unit 400

23228 VA

United States

Monday: 8:30 am-4:30 pm

Tuesday: 8:30 am-4:30 pm

Wednesday: 8:30 am-4:30 pm

Thursday: 8:30 am-4:30 pm

Friday: 8:30 am-4:30 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Rides are available from 9:00 AM until 3:30 PM.

Fee Structure

No Fee

Suggested Donation

Languages Spoken

English

The Shepherd's Center of Richmond (TSCOR) provides clients with free, round-trip transportation to medical appointments and grocery stores. Unlike a bus or taxi, TSCOR's transportation is provided by volunteers who give clients personalized attention and door-to-door assistance. Volunteers drive their own cars, pick up a client from their homes, drive them to their destinations, wait for them, and return them home again. If you or someone you know is in need of transportation and would like to become a client, please review the guidelines below. To request an application, please call (804) 355-7282. The office is open Monday through Friday from 8:30 AM thru 4:30 PM.

#### **CLIENTS ARE:**

- Seniors 60 and older;
- Residents in our service area;
- Able to walk independently: volunteers are able to accommodate canes or walkers, but not wheelchairs or transport chairs;
- Residents in their own homes or apartments: residents of senior living communities may be accepted if that facility does not provide transportation.

#### **PLEASE NOTE:**

- Rides are available for medical appointments and grocery stores only;
- Rides depend upon finding an available volunteer driver: ample notice is given to the client if a driver is not found for a ride;
- No rides are given to appointments where clients will undergo general anesthesia;

- We regret we are unable to transport persons in wheelchairs, transport chairs, or individuals with serious cognitive impairment.

Service Area(s)

Chesterfield County

,

Henrico County

,

Richmond City

Email

[jadams@tscor.org](mailto:jadams@tscor.org)