

Community Transit

We can accommodate riders with:

Manual wheelchairs

,

Powered wheelchairs

To accommodate riders, we offer:

Staff training on assisting people with mobility problems

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves residents who live with behavioral health, substance use or developmental disability issues and individuals who are eligible for Medicaid transportation.

Intake Contact Email

transportation@nrvc.org

Intake Process

Visit the website for information. Call for an assessment.

Intake Contact Telephone

(540) 831-4020

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Serves residents of the counties of Floyd, Giles, Montgomery and Pulaski and the City of Radford.

Self Refer

Yes

New River Valley Community Services

<https://www.nrvc.org>

<http://newrivervalle.wpengin.com/transportation/>

<http://www.facebook.com/nrvcofficial>

<http://twitter.com/NRVCSofficial>

Main

(540) 831-4020

Phone Emergency

(540) 961-8400

2B Corporate Drive

24141 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Crisis emergency services are available 24 hours per day, every day.

Fee Structure

Sliding Scale Fee

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Call for Information

Payment Method(s)

Private Pay

,

Medicaid

Languages Spoken

English

A program of New River Valley Community Services, Community Transit (CT) serves individuals in the community who live with behavioral health, substance use, and developmental disability issues. Specifically, CT provides transportation to and from day support and treatment programs for clients of New River Valley Community Services. CT also provides nonemergency transportation to hospitals and doctor visits for individuals with Medicaid transportation funds.

Community Transit has a fleet of ten body-on-chassis buses and several mini-vans. All CT vehicles are disability accessible with wheelchair lifts and securement areas. All CT drivers are also trained in wheelchair securement procedures

The service area includes Floyd, Giles, Montgomery, and Pulaski Counties, and the City of Radford. Because resources are limited, Community Transit services should always be considered as a last resort in order to provide maximum ridership space for individuals who need transportation assistance.

Service Area(s)

Floyd County

,

Giles County

,

Montgomery County

,

Pulaski County

,

Radford City

Email

transportation@nrvc.org