

# Cardinal Care, Medicaid Waiver Services, James City County

Age Requirements

13-21

,

22-55

,

56-60

,

60+

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves adults age 60 and older and adults with disabilities age 18 and older.

Family

No

Intake Contact Email

dss@jamescitycountyva.gov

Intake Process

Visit the website for information. Call for an assessment. A written application is required.

Intake Contact Telephone

(757) 259-3158

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Serves residents of Williamsburg and James City County.

Self Refer

Yes

James City County Social Services

<http://www.jamescitycountyva.gov/290/Social-Services>

<https://www.jamescitycountyva.gov/2520/Benefit-Programs>

Main

(757) 259-3158

5249 Olde Towne Road

23185 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Call for Information

The Virginia Department of Social Services Adult Services Program assists older adults or adults with disabilities who need services or support to enhance self-sufficiency and improve their quality of life. Services offered may include:

- Home-based services (companion, chore, and homemaker services)
- Adult foster care
- Adult daycare
- Case management
- Nutrition
- Assessments for adults entering or residing in assisted living facilities
- Screenings for adults entering nursing facilities or who need Cardinal Care Medicaid-funded home and community-based waivers.

CommonHelp is the Commonwealth of Virginia's fast and easy way to apply online for many Virginia social services assistance programs. Through a single online site, you can find out what assistance you might be eligible for and submit one application saving you time and effort. Visit [CommonHelp link](#)

Service Area(s)

James City County

Email

[dss@jamescitycountyva.gov](mailto:dss@jamescitycountyva.gov)