## **Hotline and Crisis Intervention**

Age Requirements 18 and over Available 24/7 Yes Family No Intake Contact Sandra Becker Intake Contact Email beth@hershelter.com **Intake Process** 24 Hour Emergency Number: 757-485-3384. Please call for more information. Provider Refer No **Report Problems** Call the Agency Self Refer Yes Help and Emergency Response H.E.R. http://www.hershelter.com https://hershelter.com/what-we-do/services Main (757) 485-1445 Phone Emergency (757) 485-3384 P O Box 2187 23702 VA **United States** Fee Structure No Fee Languages Spoken English

H.E.R. Shelter operates a 24-hour Hotline. If you are in need of shelter, need to be connected to other community resources, or just need someone to talk to call the Hotline at 757-485-3384. The trained Hotline staff can also assist you with completing a safety plan that will work for you and your family.

The Hotline staff:

- Keeps your information confidential and private
- Can help you with safety planning
- Can offer referrals to counseling, legal services, housing, and other support

Service Area(s) Chesapeake City , Newport News City , Norfolk City , Portsmouth City , Suffolk City , Virginia Beach City