

ACCESS Services

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves individuals needing behavioral health, substance use and developmental disability services.

Family

No

Intake Contact

ACCESS

Intake Process

Call for an assessment by an ACCESS specialist. From Bath County, call (540) 839-3162. All other areas, call (540) 463-3141.

Intake Contact Telephone

(540) 463-3141

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Behavioral Health and Developmental Services (DBHDS)

Qualification Number

100

Report Problems

Call the Agency

Residency Requirements

Serves residents of the Cities of Buena Vista and Lexington and the Counties of Rockbridge and Bath.

Self Refer

Yes

Rockbridge Area Community Services

<http://www.racsb.org>

<http://www.racsb.org/emergency-services>

Main

(540) 463-3141

Phone Emergency

(855) 222-2046

241 Greenhouse Road

24450 VA

United States

Additional Availability Comments

Emergency and crisis services are available 24 hours per day, every day.

Fee Structure

Sliding Scale Fee

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Call for Information

Payment Method(s)

Private Pay

,

Private Insurance

,

Medicaid

,

Medicare

,

Tricare

Languages Spoken

English

Rockbridge Area Community Services (RACS) offers ACCESS Services. ACCESS serves as the point of entry for all non-emergency services at RACS for residents of Rockbridge and Bath counties, Lexington and Buena Vista. By calling ACCESS, individuals can obtain information about services and how to access an intake appointment concerning behavioral health, developmental services or substance use concerns. ACCESS screens the individual's situation through a brief triage process and links the caller to the appropriate RACS services, refer the caller to other

community resources or arrange an emergency response when indicated.

Services are available in Bath County at:

Bath County Services

9232 Sam Snead Highway

Hot Springs, VA 24445

Telephone: 540-839-3162.

Fax: 540-839-3382

Hours of operation are Monday and Wednesday from 8:30AM-5:00PM and the first Thursday of the month from 8:30AM-5:00PM.

Service Area(s)

Bath County

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Buena Vista City

,

Lexington City

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Rockbridge County