

## Paratransit Service (PTS)

We can accommodate riders with:

Hearing Impairment

,

Manual wheelchairs

,

Personal Care Attendants

,

Powered wheelchairs

,

Scooters

,

Vision Impairment

To accommodate riders, we offer:

Staff training on assisting people with mobility problems

,

Voice announcements

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Paratransit riders must be certified eligible to use the GLTC Paratransit van.

Family

No

Intake Contact Email

[questions@GLTOnline.com](mailto:questions@GLTOnline.com)

Intake Process

Paratransit riders must complete an application and provide a physician statement of disability. After eligibility is determined, rides may be requested by telephone.

Call to make a reservation Monday through Friday from 8:30 am until 5:00 pm. You can request a trip up to fourteen (14) days in advance.

Intake Contact Telephone

(434) 455-5099

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Greater Lynchburg Transit Company

<https://www.gltconline.com/>

<http://www.gltconline.com/paratransit/>

<https://www.facebook.com/lynchburgtransit/>

[m.me/lynchburgtransit](https://www.facebook.com/lynchburgtransit/)

Main

(434) 455-5099

Administrative Office

1301 Kemper Street

24505 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Rides may be scheduled on Monday through Friday from 8:30AM-5:00PM. Riders must call no later than 5:00 PM the evening before the trip is needed. No service is operated on New Year's Day, Easter Sunday, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Fee Structure

Fee Range

Payment Method(s)

Private Pay

Languages Spoken

English

Paratransit Service, or 'PTS,' is a public transportation service offered by the Greater Lynchburg Transit Company (GLTC) for qualifying individuals whose disability prevents them from using the regular GLTC bus routes. The Americans with Disabilities Act (ADA) has established regulations and standards for this service. It is also sometimes called ADA service. These rides are provided in vehicles smaller than buses but may have more than one passenger aboard at a time. Rides can be requested from and to any location within our service area. GLTC's service area for PTS includes the entire city of Lynchburg and a three-quarter (3/4) mile radius around our bus routes that extend beyond the city limits.

PTS provides an origin-to-destination service. The PTS driver or operator will assist you with boarding and disembarking the vehicle, and will also help you secure yourself or your mobility device in the vehicle.

The fare for each trip is \$4.00 per person per one-way trip. You must have the exact fare, as drivers do not carry change. For your convenience, you may purchase debit cards worth \$40.00 in fares from the operators. The debit cards do not expire.

[ADA Applications](#) can be found on the website, as well as the [Route Guide and Map](#)

Service Area(s)

Lynchburg City

Email

[feedback@GLTOnline.com](mailto:feedback@GLTOnline.com)