

## **Mountain Express**

We can accommodate riders with:

Manual wheelchairs

,

Powered wheelchairs

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Fixed route service is offered to the general public. Application for ADA certification must be submitted and approved by RADAR prior to scheduling a deviated ride.

Intake Contact Email

radar@radartransit.org

Intake Process

Contact the office by telephone, email, or visit the website for route schedules or an Americans with Disabilities Act certification application. All ADA-deviated rides must be scheduled at least 24 hours in advance.

Intake Contact Telephone

(800) 964-5707 x3

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

RADAR Transit

<http://radartransit.org/>

<https://radartransit.org/the-mountain-express/>

<https://www.facebook.com/radartransit.org/>

Main

(800) 964-5707 x3

Toll-Free

(800) 964-5707

P O 13825

24037 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

#### Additional Availability Comments

Service is available Monday - Friday 8 am to 5 pm. When Covington Schools close due to bad weather, service is not provided. If service is closed for any other reason, announcements are on local radio and television stations. Service is closed on New Years Day, Memorial Day, July Fourth, Labor Day, Thanksgiving Day, and Christmas Day.

#### Fee Structure

Fixed Fee

#### Payment Method(s)

Cash only

#### Languages Spoken

English

The Mountain Express offers a deviated fixed route service to the citizens of Alleghany County, Clifton Forge, Iron Gate, and Covington. [The route map and schedules](#) are available for download on the website.

A fare of \$1.00 per trip is charged and must be paid when boarding the van. Exact change is required. Children under the age of six years old ride at no charge.

Individuals who are Americans with Disabilities Act (ADA) certified may request the van to deviate off its route to make pick-ups and drop-offs. This distance may not exceed 3/4 of a mile off the route. All ADA-deviated rides must be scheduled at least 24 hours in advance. Drivers are trained in passenger assistance, defensive driving, cardiopulmonary resuscitation, and wheelchair securement procedures. The [ADA certification application](#) is available on the website for deviated route services.

Service Area(s)

Alleghany County

,

Covington City

Email

[radar@radartransit.org](mailto:radar@radartransit.org)