

# **Virginia Railway Express (VRE), Commuter Train Services**

We can accommodate riders with:

Guide Animals

,

Hearing Impairment

,

Manual wheelchairs

,

Powered wheelchairs

,

Scooters

,

Vision Impairment

To accommodate riders, we offer:

Large Print, Up-to-date schedules

,

Lift equipped vehicle(s)

,

Ramp(s)

,

Repeat announcements of changes in service

,

Visual announcements

,

Voice announcements

,

Wheelchair on lift for people with mobility problems

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves the general public.

Family

Yes

Intake Contact Email

gotrains@vre.org

Intake Process

Call or email for information or visit the Rider Information page on the website. The VRE automated phone system - 1-800-RIDE-VRE is available 24 hours a day, 365 days a year for late train and holiday information.

Intake Contact Telephone

(703) 684-1001

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

OmniRide

<https://omniride.com/>

<https://www.vre.org/>

<https://www.facebook.com/RideVRE>

@VaRailXpress

VRE Blog <http://www.vre.org/about/blog/>

Main

(703) 684-1001

Toll-Free

(800) 743-3873

TTY/TTD

(703) 684-0551

1500 King Street, Suite 202

22314 VA

United States

Monday: 5:30 am-7:00 pm

Tuesday: 5:30 am-7:00 pm

Wednesday: 5:30 am-7:00 pm

Thursday: 5:30 am-7:00 pm

Friday: 5:30 am-7:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Hours are for the customer service call center. Visit the website for train schedules.

Fee Structure

Fee Range

Payment Method(s)

Credit / Debit

,

Private Pay

Languages Spoken

English

The Virginia Railway Express (VRE), a joint project of the Northern Virginia Transportation Commission and the Potomac Rappahannock Transportation Commission, is a commuter rail service. VRE provides morning and evening rush hour train service from Spotsylvania to Union Station in Washington, DC , including stops at the Franconia and Springfield Metrorail station and the King Street Metrorail station in Alexandria. The train also provides morning and evening rush hour service from Broad Run to Union Station. The midday train service is limited.

[Schedules](#) and [fares and ticket](#) information are available on the website. [Train status](#) is also available on the website.

The VRE Mobile App is available in the Apple and Android App Stores. All trains are equipped with a lift and accessible bathroom in the lead car for riders using wheelchairs or scooters. VRE stations do not have station attendants. Visit [Accessibility](#).

VRE's cross-honor agreement with Amtrak allows VRE multi-ride passengers the ability to use the Amtrak trains listed on the VRE schedule. VRE's cross-honor agreement with MARC allows VRE riders, with valid tickets, the ability to transfer for free to reverse-flow MARC trains. Reverse-flow trains are defined as trains that are going in the opposite direction of the rush-hour commuters.

Service Area(s)

Alexandria City

,

Arlington County

,

Fairfax City

,

Fairfax County

,

Falls Church City

,

Fredericksburg City

,

Manassas City

,

Manassas Park City

,

Prince William County

,

Spotsylvania County

,

Stafford County

Email

[gotrains@vre.org](mailto:gotrains@vre.org)