

Administrative Office

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Resident of Norfolk; Each program has specific eligibility requirements

Family

Yes

Intake Process

Telephone referral; walk-ins accepted. Complete application; provide documents

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Norfolk Department of Human Services

<https://www.norfolk.gov/295/Human-Services>

Main

(757) 664-6000

Workforce Development Center

741 Monticello Avenue

23510 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Call for Information

Languages Spoken

English

The Administrative Office for the Norfolk Department of Human Services provides information about public assistance programs and social services. These programs and services promote self-reliance and protection through the provision of community-based services and help families meet basic needs.

Programs include adult services, adult protective services, pre-screening for nursing facilities, child care assistance, child protective services, utility assistance, energy assistance, Supplemental Nutrition Assistance Program, foster care, and adoption services, auxiliary grants, Cardinal Care Medicaid and FAMIS eligibility, and TANF. Call 757-664-6000 or visit www.norfolk.gov/humanservices for more information.

To report a problem, fill out a customer complaint form at www.norfolk.gov/humanservices

CommonHelp is the Commonwealth of Virginia's fast and easy way to apply online for many Virginia social services assistance programs. Through a single online site, you can find out what assistance you might be eligible for and submit one application saving you time and effort. [Visit CommonHelp](#)

Service Area(s)

Norfolk City