## **Insurance Counseling, VICAP**

Age Requirements 60 +Available 24/7 No Other Eligibility Criteria Persons over 18 years old AND disabled or age 60 and over Family No **Intake Contact** Vicki Benson Intake Contact Email jalcazar@raaa16.org **Intake Process** Please contact the office. Provider Refer Yes Self Refer Yes Healthy Generations Area Agency on Aging https://healthygenerations.org https://www.facebook.com/RappahannockAreaAgencyonAging/ Main (540) 371-3375 Toll-Free (800) 262-4012 460 Lendall Lane 22405 VA **United States** Fee Structure No Fee Languages Spoken **English** 

,

```
Spanish
,
French
,
Multi-Lingual
```

Virginia Insurance Counseling and Assistance Program (VICAP) is a free counseling program for individuals age 60 and older and their families. VICAP helps them to understand Medicare, Medicaid and Long Term Care Insurance. Assistance in choosing a Medicare Supplement Insurance or Medigap policy is also provided. Counseling can be provided by telephone or in person.

The program will also assist eligible clients sorting through complicated medical bills. Email address for information is <a href="mailto:info@raaa16.org">info@raaa16.org</a>.

Languages spoken in office: English, access to more than 200 other languages.

Service Area(s)
Caroline County
,
Fredericksburg City
,
King George County
,
Spotsylvania County
,
Stafford County