

# **Long Term Care Ombudsman Program**

## Age Requirements

0-5

,

6-12

,

13-21

,

22-55

,

56-60

,

60+

Available 24/7

No

## Other Eligibility Criteria

Persons who receive long-term care and their family members; inquiries from the public about long-term care

Family

No

Intake Contact

Christine Stoneman

Intake Contact Email

[jbellard@southernaaa.org](mailto:jbellard@southernaaa.org)

Intake Process

By phone

Self Refer

Yes

Southern Area Agency on Aging

<https://www.southernaaa.org>

Main

(276) 632-6442

Toll-Free

(800) 468-4571

204 Cleveland Avenue  
24112 VA  
United States

Languages Spoken  
English

The Long-Term Care Ombudsman is an advocate who resolves problems for people receiving long-term care. This includes people who live in nursing homes, assisted living facilities and people who receive home health services at home. The Ombudsman also provides information about long-term care.

Service is provided in long term care facilities, by phone, or at the office at 204 Cleveland Avenue in Martinsville.

Service Area(s)  
Danville City

,  
Franklin County

,  
Henry County

,  
Martinsville City

,  
Patrick County

,  
Pittsylvania County

Email

[info@southernaaa.org](mailto:info@southernaaa.org)