

## **Adult Protective Services (APS)**

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Arlington residents. Ages 60 or older or persons with disabilities of any age.

Intake Process

Phone, Walk-in.

Report Problems

Call the Agency

Self Refer

Yes

Arlington County Department of Human Services

<https://publicassistance.arlingtonva.us/>

<http://aging-disability.arlingtonva.us/programs/aps/>

<https://www.arlingtonva.us/Government/Departments/DHS>

Main

(703) 228-1700

Toll-Free

(888) 832-3858

TTY/TTD

(703) 228-1788

2100 Washington Blvd, 4th Fl

Sequoia Plaza

22204 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

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Spanish

Adult Protective Services - 703-228-1700 - The goal of this State-mandated program is to prevent or stop abuse, neglect, or exploitation of individuals who are unable to protect themselves. Social workers investigate reports of abuse, neglect, or exploitation and initiate protective services.

Protective Services to adults consist of the receipt and prompt investigation of reports of suspected abuse, neglect, and exploitation. They include assessing, documenting and identifying the adult's service needs, and providing case management services.

Adults receiving protective services may live in their own homes; live with relatives; or reside in nursing homes, assisted living facilities, hospitals or group home facilities.

To make a report after-hours, call the State Hotline at 1-888-832-3858.

The ART bus stop is on Uhle St., at the entrance to the Sequoia Plaza complex.

ART: Routes

ART 42 Ballston - Pentagon

ART 45 Columbia Pike-DHS/Sequoia-Rosslyn

ART 77 Shirlington-Lyon Park-Court House

METROBUS: Routes 16 (H, K, P, Y) and 4 (A, H) are among the Metro bus routes that serve the Human Services Center at Sequoia Plaza area.

Call ahead for a language other than English.

Service Area(s)

Arlington County

Email

[dhs@arlingtonva.us](mailto:dhs@arlingtonva.us)