

Adult Protective Services (APS)

Available 24/7

No

Other Eligibility Criteria

Resident of Bristol

Intake Process

Contact the office for more information.

Report Problems

Call the Agency

Self Refer

Yes

Bristol City Department of Social Services

<https://www.dss.virginia.gov/localagency/index.cgi>

Main

(276) 645-7450

355 Bristol East Road

24201 VA

United States

Additional Availability Comments

Telephone is answered 8am-5pm; Open to the public 9am-4pm.

Fee Structure

No Fee

Languages Spoken

English

The Bristol Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office. To report at night or on weekends, call 1-888-832-3858.

Service Area(s)

Bristol City