

## **Adult Protective Services (APS)**

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Resident of Fredericksburg

Family

No

Intake Process

Phone. Emergency services

Report Problems

Call the Agency

Self Refer

Yes

Fredericksburg Department of Social Services

<http://www.fredericksburgva.gov/index.aspx?NID=491>

Main

(540) 372-1032

Phone Emergency

(800) 832-3858

608 Jackson Street, Suite 100

22401 VA

United States

Monday: 8:00 am-4:30 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The Fredericksburg Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office. To report at night or on weekends, call the 24-hour toll free APS Hotline at 1-888-832-3858.

Mission: To promote self-reliance and protection through the provision of community based services and help families meet basic needs. Any person who suspects that an elder or an incapacitated adult is abused, neglected, or exploited should make a report.

Service Area(s)

Fredericksburg City