## Administration and Scheduling

To accommodate riders, we offer: Voice announcements Age Requirements No Age Requirement Intake Contact Wes Ritchie, Public Services Manager Intake Contact Email writchie@bristoltn.org **Intake Process** Call for more information, or go to a Transit bus stop for service. For ADA services please call 423-989-5586 so Transit can accommodate services. **Provider Refer** Yes **Report Problems** Call the Agency Self Refer Yes **Bristol Tennessee Transit System** https://www.bristoltn.org/142/Transit https://www.bristoltn.org/1490/Bus-Route-Schedules Main (423) 989-5582 1321 Weaver Pike 37620 TN **United States** Monday: 6:15 am-6:00 pm Tuesday: 6:15 am-6:00 pm Wednesday: 6:15 am-6:00 pm Thursday: 6:15 am-6:00 pm Friday: 6:15 am-6:00 pm Saturday: Closed Sunday: Closed Additional Availability Comments

No service on Federal holidays Fee Structure Fixed Fee Payment Method(s) Private Pay Languages Spoken English

The Bristol Tennessee Transit offers fixed route service from 6:15 a.m. until 6 p.m. Monday through Friday, except on holidays observed by the city. The Bristol Tennessee Transit also provides Americans with Disabilities Act (ADA) service and Job Access service. See <u>Transit Route Schedule</u> Also visit <u>Reasonable Modification</u> <u>Policy</u>.

Bristol transit buses can deviate from the bus route within 3/4 mile of the fixed-route service. Passengers can request a deviation for a drop-off when boarding the bus. For a route deviation pick-up, we request reservations for next-day service or the ride will be subject to availability. To schedule a route deviation pick-up, contact Bristol Tennessee Transit at 423-989-5586

Services are available for persons unable to use the regular bus services. Persons must be certified as specified by ADA requirements. Bristol Tennessee Transit provides the necessary forms for individuals who qualify. Please call Bristol Tennessee Transit at 423-989-5586 for more information. This number is available 24 hours a day, 7 days a week; you may need to leave a message.

Title VI and ADA Complaint can be completed online.

Service Area(s) Bristol City