

## **Long Term Care Ombudsman, Urbanna**

Age Requirements

56-60

,

60+

Available 24/7

No

Intake Contact

Lisa Walker

Intake Process

Contact Local Long Term Care Ombudsman with concerns or questions

Self Refer

Yes

Bay Aging

<http://www.bayaging.org>

<http://bayaging.org/long-term-care-ombudsman-program/>

Main

(804) 758-2386

Toll-Free

(800) 493-0238

P O Box 610

23175 VA

United States

Fee Structure

No Fee

Languages Spoken

English

The Local Long-Term Care program receives, investigates and works to resolve complaints involving quality of care, resident's rights, and quality of life for those who are in nursing facilities, assisted living facilities and those who receive community based care. Staff can mediate concerns between residents and/or families and the facility.

The program also serves as a resource for information and counseling regarding community-based services and concerns affecting the elderly, ie care options and general aging issues.

Service Area(s)

Essex County

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Gloucester County

,

King William County

,

King and Queen County

,

Lancaster County

,

Mathews County

,

Middlesex County

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Northumberland County

,

Richmond County

,

Westmoreland County