

Emergency Shelter

Available 24/7

No

Other Eligibility Criteria

Women: all ages; Male children: up to and including the age of 12

Family

No

Intake Contact

Sandra Becker

Intake Contact Email

beth@hershelter.com

Intake Process

24 Hour Emergency Number: 757-485-3384. Please call for more information.

Provider Refer

No

Report Problems

Call the Agency

Self Refer

Yes

Help and Emergency Response H.E.R.

<http://www.hershelter.com>

<https://hershelter.com/what-we-do/dv-shelter>

Main

(757) 485-1445

Phone Emergency

(757) 485-3384

P O Box 2187

23702 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Administrative office open Monday - Friday; Operation 365 days, 24 hours a day

Fee Structure

No Fee

Languages Spoken

English

The H.E.R. Shelter is a private, non-profit agency, certified by the United Way of South Hampton Roads and the statewide coalition, Virginians Against Domestic Violence. The H.E.R. Shelter provides emergency housing and related services to women and children who are victims of domestic violence. Other services include counseling, goal coaching, help finding a job, and help finding housing. A shelter is presently located in Portsmouth and in Chesapeake.

The Shelter is a 30-day emergency facility for domestic violence victims and homeless individuals as well as their children. The Shelter can house up to 42 women and children at one time and has 15 rooms, 6 bathrooms. Shelter meals are set by the requirements of the USDA Food programs

Other services provided: 24-hour hotline; children's program; aftercare program; court advocacy; trafficking and child trafficking.

Bus passes are available for clients. Clients can be picked up at the designated "drop-off point".

Eligible Residency: Primary is Portsmouth and Chesapeake, Virginia; Secondary is Norfolk, Virginia Beach, Suffolk, Hampton, and Newport News.

Service Area(s)

Chesapeake City

,

Hampton City

,

Newport News City

,

Norfolk City

,

Portsmouth City

,

Suffolk City

,

Virginia Beach City